National Professional Qualification (NPQ): Senior Leadership Framework

October 2020
Acknowledgements

The National Professional Qualification Frameworks were developed in consultation with the following members of an Expert Advisory Group1 and in collaboration with a wide range of teachers, school leaders, academics and experts:

- Ian Bauckham  Tenax Schools Trust
- John Blake    Ark and Now Teach
- Richard Gill  Teaching Schools Council
- Marie Hamer   Ambition Institute
- Anne Heavey   Whole School SEND
- Matthew Hood  Oak National Academy
- Emma Lennard  Primary Curriculum Consultant
- Reuben Moore  Teach First
- Lesley Powell North East Learning Trust
- Emma Rennison Outwood Institute of Education
- Cat Scutt     Chartered College of Teaching
- Malcolm Trobe Education Consultant
- Samantha Twiselton Sheffield Institute of Education
- David Weston  Teacher Development Trust

A wider advisory group of individuals and organisations have provided further support and challenge during the framework drafting process. Alongside DfE officials, Matthew Hood took a lead role in supporting the drafting process.

The content of the framework and its underpinning evidence have been independently assessed and endorsed by the Education Endowment Foundation (EEF).

1 The group was established in July 2019. Marie Hamer, Malcolm Trobe and Ian Bauckham joined the group in April 2020. As of July 2020, the group’s membership and remit have expanded to cover the Early Career Framework (ECF).
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Summary

About this guidance

This publication provides guidance from the Department for Education (DfE). It sets out the knowledge, skills and behaviours that will be developed by school leaders when they participate in the National Professional Qualification for Senior Leadership (NPQSL).

Who is this guidance for?

This guidance is for:

- school leaders who are applying for, participating in, or encouraging staff to undertake this NPQ
- organisations developing and delivering NPQs.
Introduction

Transforming the support and development offer for teachers and school leaders throughout their career

Great teaching and great school leadership are the foundations of a world-class education system. At the heart of great teaching and great school leadership is a shared, evidence-informed understanding of what works.

We have revised our Initial Teacher Training (ITT) Core Content Framework and, through the implementation of the Early Career Framework (ECF), are now supporting teachers in the first years of their career with a structured two year induction into the profession.

Building on this, our priority is to help all our teachers and school leaders continuously develop their knowledge and skills throughout their careers so every child in the classroom in every school gets a world-class start in life.

The National Professional Qualifications (NPQs) provide training and support for teachers and school leaders at all levels, from those who want to develop expertise in high quality teaching practice, such as behaviour management, to those leading multiple schools across trusts.

The NPQ frameworks continue the robust method of design and development, building on the evidence base and expert guidance already established in the ECF and the ITT Core Content Framework. They complete the golden thread, running from initial teacher training through to school leadership, rooting teacher and school leader development in the best available evidence and collective wisdom of the profession.

The frameworks reflect the Teachers’ Standards and Headteachers' Standards to ensure coherency with the requirements already used by the teaching profession.

The suite of National Professional Qualifications

NPQs are a set of prestigious professional qualifications, already widely recognised by the sector. They are voluntary and are designed to support the professional development of teachers and school leaders at all levels, across primary and secondary schools.

Three existing NPQs in Senior Leadership, Headship and Executive Leadership have been reformed to ensure they are underpinned by the latest and best evidence, and reflect the new Headteachers’ Standards. Our NPQ in Middle Leadership has been replaced with three new NPQs for teachers and school leaders who want to broaden and deepen their expertise in specialist areas.
The NPQs comprise the:

- **National Professional Qualification for Leading Teacher Development (NPQLTD)** – for teachers who have, or are aspiring to have, responsibilities for leading the development of other teachers in their school. They may have responsibilities for the development of all teachers across a school or specifically trainees or teachers who are early in their career.

- **National Professional Qualification for Leading Behaviour and Culture (NPQLBC)** – for teachers who have, or are aspiring to have, responsibilities for leading behaviour and/or supporting pupil wellbeing in their school.

- **National Professional Qualification for Leading Teaching (NPQLT)** – for teachers who have, or are aspiring to have, responsibilities for leading teaching in a subject, year group, key stage or phase.

- **National Professional Qualification for Senior Leadership (NPQSL)** – for school leaders who are, or are aspiring to be, a senior leader with cross-school responsibilities.

- **National Professional Qualification for Headship (NPQH)** – for school leaders who are, or are aspiring to be, a headteacher or head of school with responsibility for leading a school.

- **National Professional Qualification for Executive Leadership (NPQEL)** – for school leaders who are, or are aspiring to be, an executive headteacher or have a school trust CEO role with responsibility for leading several schools.

**Reforming the National Professional Qualification content frameworks**

In collaboration with an Expert Advisory Group, we consulted extensively with the sector to design the reformed suite of NPQs. This has included invaluable input from teachers, school and trust leaders, academics and experts.

The frameworks set out two types of content. Within each area, key evidence statements (“Learn that…”) have been drawn from current high-quality evidence from the UK and overseas. This evidence includes high-quality reviews and syntheses, including meta-analyses and rigorous individual studies. In addition, the NPQ frameworks provide practical guidance on the skills that teachers and school/trust leaders should be supported to develop. Practice statements (“Learn how to…”) draw on both the best available educational research and on additional guidance from the Expert Advisory Group and other sector representatives.
The NPQs seek to support every school leader to ensure that their leadership enables all pupils to succeed. This includes those pupils identified within the four areas of need set out in the Special Educational Needs and Disability (SEND) code of practice, and children in need of help and protection as identified in the Children in Need Review.

The EEF has independently reviewed the frameworks to ensure they draw on the best available evidence and that this evidence has been interpreted with fidelity. References for evidence underpinning each section are provided at the end of the framework.

The NPQ frameworks have also been reviewed by a wide range of sector bodies including unions, special educational needs and disability experts and governance experts.

The role of senior leader

Leading within school is complex. Although the role varies, many senior leaders contribute to all aspects of the school through the leadership team as well as having a specific whole school responsibility of their own. This means the role is often both operational and strategic and relies on working with and through colleagues (in particular, through middle leaders) to ensure every pupil gets an excellent education.

Those in this role need to have a strong understanding of their context, community and the pupils and adults they work with. They also need to have depth of expertise across a number of specialist areas related to their role (e.g. curriculum and assessment, behaviour, organisational management) and in approaches that, through working with their colleagues, enable their school to keep improving (e.g. professional development and implementation). They must understand the relationship between these different domains, how they can change over time and how to contribute to a culture and conditions in which staff and pupils are able to thrive, all while maintaining the highest professional conduct as set out in the Teachers' Standards and Headteachers' Standards.

That means developing expertise in leading within a school is also complex. This framework is a codification of essential knowledge, skills and concepts that underpin successful leadership within a school. It sets out what those leading within a school should know and be able to do within the specialist areas related to their role and in relation to approaches that enable their school to keep improving.

Providers of this qualification will design a curriculum that draws on and blends together sections from across this framework, with the professional standards that sit alongside it, and which is responsive to the needs of the participants who are taking the course.
The course curriculum should aim to develop expertise that is flexible and allows participants to respond to the challenges they will encounter in a range of contexts. It should develop expertise that can be applied to both identifying and addressing persistent and common challenges in school leadership. It should also provide fellow professionals with a network, common language and access to a continuous debate through which the collective expertise of our education system can grow and develop.

**Updating the National Professional Qualification content frameworks**

The NPQ frameworks will be kept under review as the evidence base evolves. As in any profession, the evidence base is not static and research insights develop and progress.
National Professional Qualification (NPQ): Senior Leadership Framework

This qualification is for school leaders who are, or are aspiring to be, a senior leader with cross-school responsibilities.
## One – School Culture

<table>
<thead>
<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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<tbody>
<tr>
<td>1. High-quality teaching has a long-term positive effect on pupils’ life chances, particularly for children from disadvantaged backgrounds.</td>
<td><strong>Contribute to establishing and sustaining the school's strategic direction, including by:</strong></td>
</tr>
<tr>
<td>2. Teacher expectations can affect pupil outcomes; setting goals that challenge and stretch pupils is essential.</td>
<td>- Ensuring the strategic direction sets ambitious standards for all pupils.</td>
</tr>
<tr>
<td>3. Setting clear expectations can help communicate shared values that improve classroom and school culture.</td>
<td>- Understanding and promoting the strategic direction, communicating about it regularly, and encouraging every member of the school community to support it.</td>
</tr>
<tr>
<td>4. Teachers have the ability to affect and improve the wellbeing, motivation and behaviour of their pupils.</td>
<td>- Ensuring all aspects of the school’s approach to continuous improvement are aligned to each other and around this strategic direction.</td>
</tr>
<tr>
<td>5. Teachers are key role models, who can influence the attitudes, values and behaviours of their pupils.</td>
<td>- Paying particular attention to securing alignment between curriculum, assessment and teaching, and of these to the school’s ambitious goals for its pupils.</td>
</tr>
<tr>
<td>6. Teachers can influence pupils' resilience and beliefs about their ability to succeed, by ensuring all pupils have the opportunity to experience meaningful success.</td>
<td><strong>Contribute to establishing and sustaining an effective culture across the school, including by:</strong></td>
</tr>
<tr>
<td>7. A culture of mutual trust and respect between colleagues fosters effective relationships and supportive professional environments.</td>
<td>- Articulating, modelling and rehearsing practices that contribute to the intended school culture and supporting every member of the school community, particularly middle leaders, to do the same.</td>
</tr>
<tr>
<td>8. Building alignment of staff around the intended school culture can create coherence in a school and give direction and purpose to the staff’s work teaching pupils.</td>
<td>- Prioritising the use of intentional and consistent language that promotes challenge, aspiration and high expectations for pupils; and professional development and high</td>
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</table>
| professional standards for all colleagues.  
| Implementing and monitoring the effects of school policies (particularly in your area of responsibility) to create an environment for pupils and colleagues where everyone feels welcome, safe, and able to learn from mistakes. |
## Two – Teaching

<table>
<thead>
<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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<tbody>
<tr>
<td>1. Learning involves a lasting change in pupils’ capabilities or understanding.</td>
<td>Establish and sustain effective planning and preparation across the school, including by:</td>
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<tr>
<td>2. Effective teaching can transform pupils’ knowledge, capabilities and beliefs about learning.</td>
<td>- Working with middle leaders to plan for the teaching of foundational knowledge, the removal of scaffolding as pupils achieve high degrees of success and the practice of applying new knowledge and skills.</td>
</tr>
<tr>
<td>3. Paired and group activities can increase pupil success, but to work together effectively pupils need guidance, support and practice.</td>
<td>- Explaining and exemplifying how to break tasks down into constituent components when first setting up independent practice.</td>
</tr>
<tr>
<td>4. How pupils are grouped is also important; care should be taken to monitor the impact of groupings on pupil attainment, behaviour and motivation.</td>
<td>- Promoting the use of retrieval and spaced practice to build automatic recall of key knowledge and interleaving of concrete and abstract examples.</td>
</tr>
<tr>
<td>5. Homework can improve pupil outcomes, particularly for older pupils, but it is likely that the quality of homework and its relevance to main class teaching is more important than the amount set.</td>
<td>Support colleagues to explain and model effectively, including by:</td>
</tr>
<tr>
<td>6. Prior knowledge plays an important role in how pupils learn; committing some key facts to their long-term memory is likely to help pupils learn more complex ideas.</td>
<td>- Demonstrating and promoting effective practice that highlights the importance of explanations that start at the point of current pupil understanding; and include concrete representation of abstract ideas (e.g. making use of metaphors).</td>
</tr>
<tr>
<td>7. An important factor in learning is memory, which can be thought of as comprising two elements: working memory and long-term memory.</td>
<td>- Promoting high quality modelling that highlights the importance of narrating thought processes to make it clear how an expert might think when completing a task; drawing</td>
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<tr>
<td>8. Working memory is where information that is being actively processed is held, but its capacity is limited and can be overloaded.</td>
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<tr>
<td>9.</td>
<td>Long-term memory can be considered as a store of knowledge that changes as pupils learn by integrating new ideas with existing knowledge.</td>
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<tr>
<td>10.</td>
<td>Where prior knowledge is weak, pupils are more likely to develop misconceptions, particularly if new ideas are introduced too quickly.</td>
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<tr>
<td>11.</td>
<td>Regular purposeful practice of what has previously been taught can help consolidate material and help pupils remember what they have learned.</td>
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<tr>
<td>12.</td>
<td>Requiring pupils to retrieve information from memory, and spacing practice so that pupils revisit ideas after a gap, are also likely to strengthen recall.</td>
</tr>
<tr>
<td>13.</td>
<td>Worked examples that take pupils through each step of a new process are also likely to support pupils to learn.</td>
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<tr>
<td>14.</td>
<td>Effective teachers introduce new material in steps, explicitly linking new ideas to what has been previously studied and learned.</td>
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<tr>
<td>15.</td>
<td>Modelling helps pupils understand new processes and ideas; good models make abstract ideas concrete and accessible.</td>
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<tr>
<td>16.</td>
<td>Guides, scaffolds and worked examples can help pupils apply new ideas, but should be gradually removed as pupil expertise increases.</td>
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<tr>
<td>17.</td>
<td>Explicitly teaching pupils metacognitive strategies linked to subject knowledge, including how to plan, monitor and evaluate, supports independence and academic success.</td>
</tr>
<tr>
<td>18.</td>
<td>Questioning is an essential tool for teachers; questions can be used for many purposes, including to check pupils’ prior pupils’ attention to links with prior knowledge; and making the steps in a process memorable to ensure pupils can recall them (e.g. naming them, developing mnemonics, or linking to memorable stories).</td>
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</table>

**Ensure teaching across the school stimulates pupil thinking and understanding, including by:**

- Supporting staff to focus lesson time on what they want pupils to think hard about.
- Promoting the use of a range of question types that can improve the quality of class discussions (e.g. by modelling new vocabulary or asking pupils to justify answers to extend and challenge pupils).
- Providing examples of scaffolds for pupil discussion that increase the focus and rigour of dialogue.
- Working with school leaders to encourage approaches that support effective collaborative or paired work (e.g. clear success criteria, providing high-quality models, providing explicit guidance on how to work together effectively) whilst highlighting considerations that may affect its success (e.g. pupils’ familiarity with routines, pupils having the necessary prior knowledge and how pupils are grouped).
knowledge, assess understanding and break down problems.

19. High-quality classroom discussion can support pupils to articulate key ideas, consolidate understanding and extend their vocabulary.

20. Practice is an integral part of effective teaching; ensuring pupils have repeated opportunities to practise, with appropriate guidance and support, increases success.
### Three – Curriculum and Assessment

<table>
<thead>
<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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<tbody>
<tr>
<td>1. A school’s curriculum enables it to set out the knowledge,</td>
<td><strong>Support colleagues to design a carefully sequenced, broad</strong></td>
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<tr>
<td>skills and values that its pupils will learn, encompassing the national</td>
<td><strong>and coherent curricula, including by:</strong></td>
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<tr>
<td>curriculum within a coherent wider vision for successful learning.</td>
<td>- Developing and valuing the subject expertise of teachers</td>
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<tr>
<td>2. School subjects are their own distinct disciplines which have reference</td>
<td>- Identifying examples of common misconceptions pupils may develop and promoting strategies for</td>
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<tr>
<td>points in disciplines and practices beyond the school.</td>
<td>- Sharing powerful analogies, illustrations, examples, explanations and demonstrations for</td>
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<tr>
<td>3. The potential content of many subjects (especially literature,</td>
<td>- Curating conversations and protecting curriculum development time in the interests of sustained,</td>
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<tr>
<td>humanities and arts) is contestable and requires thoughtful, sustained</td>
<td><strong>critical and rigorous curriculum improvement.</strong></td>
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<tr>
<td>review and engagement with that subject discipline.</td>
<td><strong>Support colleagues to develop pupils’ literacy, including by:</strong></td>
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<tr>
<td>4. Secure subject knowledge helps teachers to motivate pupils and teach</td>
<td>- Ensuring all staff are aware that systematic synthetic phonics is the most effective approach for</td>
</tr>
<tr>
<td>effectively.</td>
<td>- particularly those teaching early reading phonics.</td>
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<tr>
<td>5. Ensuring pupils master foundational concepts and knowledge before</td>
<td><strong>Development and valuing the subject expertise of teachers and subject leaders to build a collective</strong></td>
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<td>moving on is likely to build pupils’ confidence and help them succeed.</td>
<td>- understanding of the inherent structures, key concepts, knowledge and skills within their subjects.</td>
</tr>
<tr>
<td>6. Anticipating common misconceptions within particular subjects is also</td>
<td>**Identifying examples of common misconceptions pupils may develop and promoting strategies for</td>
</tr>
<tr>
<td>an important aspect of curricular knowledge; working closely with</td>
<td>- identifying and correcting misconceptions.</td>
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<tr>
<td>colleagues to develop an understanding of likely misconceptions is</td>
<td><strong>Sharing powerful analogies, illustrations, examples, explanations and demonstrations for colleagues</strong></td>
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<tr>
<td>valuable.</td>
<td>to use in their teaching.</td>
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<tr>
<td></td>
<td><strong>Curating conversations and protecting curriculum development time in the interests of sustained,</strong></td>
</tr>
<tr>
<td></td>
<td>critical and rigorous curriculum improvement.</td>
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<tr>
<td>7.</td>
<td>Explicitly teaching pupils the knowledge and skills they need to succeed within particular subject areas is beneficial.</td>
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<tr>
<td>8.</td>
<td>In order for pupils to think critically, they must have a secure understanding of knowledge within the subject area they are being asked to think critically about.</td>
</tr>
<tr>
<td>9.</td>
<td>In all subject areas, pupils learn new ideas by linking those ideas to existing knowledge, organising this knowledge into increasingly complex mental models (or “schemata”); carefully sequencing teaching to facilitate this process is important.</td>
</tr>
<tr>
<td>10.</td>
<td>Pupils are likely to struggle to transfer what has been learnt in one discipline to a new or unfamiliar context.</td>
</tr>
<tr>
<td>11.</td>
<td>To access the curriculum, early literacy provides fundamental knowledge; reading comprises two elements: word reading and language comprehension; systematic synthetic phonics is the most effective approach for teaching pupils to decode.</td>
</tr>
<tr>
<td>12.</td>
<td>Every teacher can improve pupils’ literacy, including by explicitly teaching reading, writing and oral language skills specific to individual disciplines.</td>
</tr>
<tr>
<td>13.</td>
<td>Effective assessment is critical to teaching because it provides teachers with information about pupils’ understanding and needs.</td>
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<tr>
<td>14.</td>
<td>Good assessment helps teachers avoid being over-influenced by potentially misleading factors, such as how busy pupils appear.</td>
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</table>

- Identifying technical vocabulary across subjects and working with colleagues to ensure that these words are explicitly taught to pupils and that the use of technical language is modelled for pupils during classroom talk.

- Promoting the importance of domain and contextual knowledge and the role of foundation subjects in supporting reading.

- Sharing approaches that improve pupils’ writing, such as modelling and combining reading and writing tasks.

**Support colleagues to provide high-quality feedback, including by:**

- Working with school and subject leaders to develop a school feedback policy that ensures teachers know how to give accurate and clear feedback that provides specific guidance on how pupils can improve and can make use of peer and self-assessment.

- Sharing examples of best practice in feedback that are likely to increase its effectiveness, (e.g. by sharing model work with pupils, and highlighting important details).

**Encourage colleagues to use assessment that is high-quality and as reliable as possible without creating unnecessary workload, including by:**

- Supporting colleagues to implement school feedback policies and assessment practices that help teachers draw conclusions about what pupils have learned by looking at
15. Before using any assessment, teachers should be clear about the decision it will be used to support and be able to justify its use.

16. To be of value, teachers use information from assessments to inform the decisions they make; in turn, pupils must be able to act on feedback for it to have an effect.

17. High-quality feedback can be written or verbal; it is likely to be accurate and clear, encourage further effort, and provide specific guidance on how to improve.

18. Over time, feedback should support pupils to monitor and regulate their own learning.

19. Working with colleagues to identify efficient approaches to assessment is important; assessment can become onerous and have a disproportionate impact on workload.

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<table>
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<tbody>
<tr>
<td>15. Before using any assessment, teachers should be clear about the decision it will be used to support and be able to justify its use.</td>
<td>patterns of performance over a number of assessments.</td>
</tr>
<tr>
<td>16. To be of value, teachers use information from assessments to inform the decisions they make; in turn, pupils must be able to act on feedback for it to have an effect.</td>
<td>• Working with school and subject leaders to ensure that a body of well-designed, externally validated, summative assessment resources exists and supporting the integration and understanding of these resources in curriculum planning.</td>
</tr>
<tr>
<td>17. High-quality feedback can be written or verbal; it is likely to be accurate and clear, encourage further effort, and provide specific guidance on how to improve.</td>
<td>• Working with school leaders to ensure that the school feedback policy considers strategies to support workload management including by highlighting the value of verbal feedback, supporting the use of abbreviations and codes in written feedback, and prioritising the highlighting of errors related to misunderstandings, rather than careless mistakes.</td>
</tr>
<tr>
<td>18. Over time, feedback should support pupils to monitor and regulate their own learning.</td>
<td>• Contributing to fair and transparent testing and/or examinations policies, processes and systems that are compliant with any external requirements.</td>
</tr>
<tr>
<td>19. Working with colleagues to identify efficient approaches to assessment is important; assessment can become onerous and have a disproportionate impact on workload.</td>
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## Four – Behaviour

<table>
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<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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<tbody>
<tr>
<td>1. While classroom-level strategies have a big impact on pupil behaviour, consistency and coherence at a whole school level are paramount.</td>
<td><strong>Support the development of a positive, predictable and safe environment for pupils, including by:</strong></td>
</tr>
<tr>
<td>2. Whole school changes usually take longer to embed than individually tailored or single-classroom approaches however, behaviour programmes are more likely to have an impact on attainment outcomes if implemented at a whole school level.</td>
<td>● Contributing to the creation and consistent implementation of a whole school approach to recognition, rules and sanctions that is predictable and built on good relationships between pupils and staff, complements the intended school culture and includes a clear approach to escalation of behaviour incidents.</td>
</tr>
<tr>
<td>3. Teacher and pupil behaviours become ingrained and can be difficult to change, so most whole school behaviour policy or practice will likely take more than a school term to demonstrate impact.</td>
<td>● Explicitly teaching, and supporting colleagues to teach, model behaviours (including self-regulation) to pupils.</td>
</tr>
<tr>
<td>4. Some teachers will benefit from intensive support to improve their classroom management.</td>
<td>● Working with staff across the school to continuously refine and improve the behavioural approaches, considering information from colleagues and data.</td>
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<tr>
<td>5. Despite consistent systems being beneficial for all pupils, universal behaviour systems are unlikely to meet the needs of all pupils all of the time. If pupils need more intensive support with their behaviour, the approach may need to be adapted to individual needs.</td>
<td>● Ensuring that every pupil has a supportive relationship with a member of staff.</td>
</tr>
<tr>
<td>6. SENCOs, pastoral leaders and other specialist colleagues also have valuable expertise and can ensure that appropriate support is in place for pupils.</td>
<td><strong>Support colleagues to create a positive, predictable and safe environment in their classrooms, including by:</strong></td>
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<td></td>
<td>● Explaining the importance of rigorously maintaining clear behavioural expectations.</td>
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<tr>
<td></td>
<td>● Developing colleague’s ability to respond consistently to pupil behaviour through thoughtful application of recognition, rules and sanctions in line with the school’s</td>
</tr>
</tbody>
</table>
7. Teaching model behaviours will reduce the need to manage misbehaviour.

8. Teachers should encourage pupils to be self-reflective of their own behaviour.

9. Establishing and reinforcing routines, including through positive reinforcement, can help create an effective learning environment.

10. A predictable and secure environment benefits all pupils, but is particularly valuable for pupils with special educational needs.

11. The ability to self-regulate one’s emotions affects pupils’ ability to learn, success in school and future lives.

12. Building effective relationships is easier when pupils believe that their feelings will be considered and understood.

13. Pupils are motivated by intrinsic factors (related to their identity and values) and extrinsic factors (related to reward).

14. Pupils’ investment in learning is also driven by their prior experiences and perceptions of success and failure.

15. Building effective relationships with parents, carers and families can improve pupils’ motivation, behaviour and academic success.

16. Pupil behaviour has multiple influences, some of which teachers can manage directly.

17. While every person’s behaviour and their motivations for it are complex and unique, the age of pupils, or their approach; giving manageable, specific and sequential instructions; using consistent language and non-verbal signals for common classroom directions; using early and least-intrusive interventions as an initial response to low level disruption and responding quickly to any behaviour or bullying that threatens emotional safety.

- Responding swiftly, supportively, and consistently to behaviour incidents that have been escalated by colleagues.

**Motivate, and enable colleagues to motivate pupils, including by:**

- Ensuring it is clear to colleagues how the curriculum and extra-curricular activities can be related to pupil aspirations and long-term goals, alongside being able to express the inherent value of mastering content.

- Encouraging colleagues to provide opportunities for pupils to articulate their long-term goals and helping them to see how these are related to their success in school.

**Contribute to a whole school approach in assisting pupils who need more intensive support with their behaviour, including by:**

- Liaising with parents, carers and colleagues to better understand pupils’ individual circumstances, and how they can be supported to meet high academic and behavioural expectations.
actual stage of development, can affect their behaviour in ways that are predictable.

18. Understanding a pupil’s context will inform effective responses to complex behaviour or misbehaviour.

19. There are influences on behaviour which teaching staff can affect directly, others where there is a potential for teaching staff to influence or advise, and a third category where influences may be outside the purview of teaching staff.

20. Pupils who need a tailored approach to support their behaviour do not necessarily have a special educational need and children with special educational needs and disabilities will not necessarily need additional support with their behaviour.

21. A key influence on a child’s behaviour in school is being the victim of bullying. As well as causing stress for the pupil, being bullied is linked to lower attainment and longer-term health and prosperity outcomes.

- Identifying and applying specialist knowledge to policies and regulations relating to SEND (including reasonable adjustments), looked after children, children who have a social worker, safeguarding and exclusions.

- Supporting colleagues to select, adapt and consistently use targeted, age/developmentally appropriate interventions without lowering expectations of any pupil’s behaviour (e.g. functional behavioural assessment interventions and daily report cards).

Prevent and respond to bullying, including by:

- Contributing to the creation and execution of a whole school anti-bullying approach including prevention work that encourages pupils to empathise with others, understand the harm caused by bullying and play an active role in supporting all their peers.

- Communicating this whole school anti-bullying approach clearly and consistently to pupils, parents, colleagues and the wider community.
### Learn that…

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<tbody>
<tr>
<td>1.</td>
<td>The SEND Code of Practice (2015) and Equality Act (2010) state that all children and young people are entitled to an appropriate education, one that is appropriate to their needs, promotes high standards and the fulfilment of potential.</td>
</tr>
<tr>
<td>2.</td>
<td>The SEND Code of Practice sets out four areas of need (communication and interaction; cognition and learning; social, emotional and mental health difficulties; and physical and/or sensory needs). Considering these primary needs is a useful first step, but a more detailed understanding of an individual pupil is required for action to be beneficial.</td>
</tr>
<tr>
<td>3.</td>
<td>Pupils with special educational needs or disabilities are likely to require additional or adapted support; working closely with colleagues, families and pupils to understand barriers and identify effective strategies is essential.</td>
</tr>
<tr>
<td>4.</td>
<td>Adapting teaching in a responsive way, including by providing targeted support to pupils who are struggling, is likely to increase pupil success.</td>
</tr>
<tr>
<td>5.</td>
<td>Pupils are likely to learn at different rates and to require different levels and types of support from teachers to succeed.</td>
</tr>
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</table>

### Learn how to…

**Ensure all pupils experience success, including by:**

- Ensuring that colleagues fulfil statutory duties with regard to the SEND Code of Practice (2015) and Equality Act (2010).
- Ensuring interventions and support from teaching assistants and other professionals are targeted and never used as a replacement for high-quality teaching.
- Sharing examples of how to adapt lessons with colleagues, while maintaining high expectations for all, so that all pupils can experience success.
- Enabling colleagues to adapt lessons, make reasonable adjustments and implement structured academic or behavioural interventions, which are well-matched to pupils' needs, before seeking a diagnosis or specialist support through the graduated approach as defined within the SEND Code of Practice.

**Support colleagues to adapt their teaching to different pupil needs, including by:**

- Sharing effective approaches for scaffolding new content and removing scaffolds over time.
- Promoting different forms of assessment (including...
6. Seeking to understand pupils’ differences, including their different levels of prior knowledge and potential barriers to learning, is an essential part of teaching.

7. Adaptive teaching is less likely to be valuable if it causes the teacher to artificially create distinct tasks for different groups of pupils or to set lower expectations for particular pupils.

8. Flexibly grouping pupils within a class to provide more tailored support can be effective, but care should be taken to monitor its impact on engagement and motivation, particularly for low attaining pupils.

9. There is a common misconception that pupils have distinct and identifiable learning styles. This is not supported by evidence and attempting to tailor lessons to learning styles is unlikely to be beneficial.

specialist assessments linked to each area of need), including within lessons, to identify pupils who need further support.

- Ensuring colleagues can draw on support when teaching children with special educational needs and disabilities, particularly the Special Educational Needs Co-ordinator (SENCO).

Support colleagues to meet individual needs without creating unnecessary workload, including by:

- Promoting use of well-designed resources (e.g. existing high quality curricula and textbooks).
- Sharing effective approaches for intervening in lessons with individuals and small groups rather than planning different lessons for different groups of pupils or taking pupils out of classrooms for interventions during lessons.

Ensure pupils are grouped effectively (across subjects and within individual classrooms), including by:

- Emphasising the need to maintain high expectations for all groups, and ensuring all pupils have access to a rich curriculum.
- Ensuring that any groups based on attainment are subject specific, avoiding the perception that these groups are fixed.
<table>
<thead>
<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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</table>
| 1. Helping teachers improve through evidence-based professional development that is explicitly focused on improving classroom teaching can be a cost-effective way to improve pupils’ academic outcomes when compared with other interventions, and can narrow the disadvantage attainment gap. | **Ensure colleagues take part in effective professional development, including by:**  
- Supporting school leaders to align professional development with wider school improvement priorities.  
- Promoting the use of well-designed frameworks and resources across the school (e.g. sources of subject knowledge, the Early Career Framework and associated core induction programme for early career teachers, ITT Core Content Framework, suite of National Professional Qualifications).  
- Supporting teachers across the school to plan, test and implement new, evidence-informed ideas.  
- Working with school leaders and colleagues to identify opportunities for staff within the school colleagues to facilitate professional development approaches.  
- Supporting teachers to continually develop specialist subject, phase and domain expertise.  
- Supporting school leaders to identify teachers needs and make reasonable adjustments to professional development (e.g. to content, resources and venue).  
- Ensuring that any professional development time is used productively and that all colleagues perceive the relevance |
| 2. Effective professional development is likely to involve a lasting change in teachers’ capabilities or understanding so that their teaching changes. |  
| 3. Professional development should be developed using a clear theory of change, where facilitators understand what the intended educational outcomes for teachers are and how these will subsequently impact pupil outcomes. Ideally, they should check whether teachers learn what was intended. |  
| 4. Whilst professional development may need to be sustained over time, what the time is used for, is more important than the amount. |  
| 5. More effective professional development is likely to be designed to build on the existing knowledge, skills and understanding of participants. |  
| 6. The content of professional development programmes should be based on the best available evidence on effective pedagogies and classroom interventions, and |
aim to enhance capabilities and understanding in order to improve pupil outcomes.

7. Teachers are more likely to improve if they feel that they are working within a supportive professional environment, where both trust and high professional standards are maintained.

8. Supportive environments include having the time and resource to undertake relevant professional development and collaborate with peers, and the provision of feedback to enable teachers to improve. They also include receiving support from school leadership, both in addressing concerns and in maintaining standards for pupil behaviour.

9. Teaching quality is a crucial factor in raising pupil attainment.

10. Professional development is likely to be more effective when design and delivery involves specialist expertise from a range of sources. This may include internal or external expertise.

11. Teacher developers should choose approaches that suit the aims and context of their professional development programme. Successful models have included regular, expert-led conversations about classroom practice, teacher development groups, and structured interventions. However, these activities do not work in all circumstances and the model should fit the educational aims, content and context of the programme.

Conduct, and support colleagues to conduct, regular expert-led conversations (which could be referred to as mentoring or coaching) about all aspects of teaching, including by:

- Promoting school wide understanding of the Early Career Framework, the ITT Core Content Framework, the Teachers' Standards and the Standard for Teachers’ Professional Development to the school's training and induction offer.
- Supporting the induction process and ensuring early career teachers access their statutory entitlements.
- Ensuring that the professional environment for staff is supportive with sufficient time for high-quality dialogue and collaboration.

- Building a relationship of trust and mutual respect between the individuals involved.
- Tailoring the conversation to the expertise and needs of the individual (e.g. adapting conversations to be more or less facilitative, dialogic or directive).
- Using approaches including observations of activities (e.g. teaching, presenting) or artefacts (e.g. assessment materials, curriculum plans, draft budgets, draft policies), listening, facilitating reflection and discussion through the asking of clear and intentional questions, and receiving actionable feedback with opportunities to test ideas and practise implementation of new approaches.
<table>
<thead>
<tr>
<th>12.</th>
<th>All schools with early career teachers undertaking statutory induction must adhere to the regulations and relevant statutory guidance.</th>
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<tbody>
<tr>
<td>13.</td>
<td>School staff with disabilities may require reasonable adjustments; working closely with these staff to understand barriers and identify effective strategies is essential.</td>
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</table>
## Seven – Organisational Management

<table>
<thead>
<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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<tbody>
<tr>
<td>1. Leaders have a duty of care to pupils and staff.</td>
<td><strong>Contribute to the protection and safety of pupils and colleagues, including by:</strong></td>
</tr>
<tr>
<td>2. All staff have a responsibility to provide a safe environment in which</td>
<td>● Ensuring safeguarding is the first priority of every colleague in the school.</td>
</tr>
<tr>
<td>children can learn.</td>
<td>● Understanding and complying with the law and statutory guidance related to safeguarding</td>
</tr>
<tr>
<td>3. Schools and colleges and their staff are an important part of the</td>
<td>(including Keeping Children Safe in Education) and health and safety.</td>
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<tr>
<td>wider safeguarding system for children.</td>
<td>● Working with other agencies (e.g. children’s social care teams) to share information and</td>
</tr>
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<td>4. Good financial, human and educational resource management, strategic</td>
<td>support wider child protection work.</td>
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<tr>
<td>planning, employee relations and risk management are the foundations of</td>
<td>● Contributing to clear, effective safeguarding and health and safety policies, processes</td>
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<tr>
<td>a good school.</td>
<td>and systems within the school.</td>
</tr>
<tr>
<td>5. Schools are public bodies and so have a duty to use all public money</td>
<td>**Contribute to effective systems, processes and policies for managing admissions, exclusions</td>
</tr>
<tr>
<td>in the public interest.</td>
<td>and appeals, including by:**</td>
</tr>
<tr>
<td>6. Different types of schools are funded through different mechanisms.</td>
<td>● Understanding and complying with the relevant law and statutory guidance.</td>
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<tr>
<td>Each mechanism has different financial regulations associated with it.</td>
<td>● Contributing to fair and inclusive policies, processes and systems.</td>
</tr>
<tr>
<td>7. Different types of employees have different terms and conditions.</td>
<td>● Ensuring that colleagues understand and carry out their responsibilities including</td>
</tr>
<tr>
<td>8. A senior leader should play a major role in managing staff and</td>
<td>complying with data, recording and reporting requirements.</td>
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<tr>
<td>resources under the overall direction of the headteacher.</td>
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</table>
• Contributing to best practice in planning, commissioning and monitoring alternative provision.

Contribute to the prioritisation, allocation and management of resources (including financial, human and educational) to ensure sustainability, including by:

• Understanding the financial mechanisms (and associated regulations) through which the school is funded.

• Recognising that there is a strong connection between strategic decisions and the associated resource implications (e.g. using Integrated Curriculum and Financial Planning to ensure that the timetable delivers the school's curriculum priorities within the available budget) and using this knowledge to inform decision making.

• Considering the opportunity cost of any allocation decisions.

• Contributing to proposing a prudent budget to those responsible for governance and enabling clear, effective financial policies, processes and systems within the school (e.g. procurement, audit, expenses).

• Understanding how financial benchmarking information can inform the school's spending decisions.

• Understanding how to read accounts, statements and forecasts, and using this to appropriately monitor the budget and assist with financial planning.
Where relevant, contribute to developing a technology infrastructure that is good value for money, supports school operations and teaching, and is safe and secure.

Where relevant, contribute to ensuring that school premises are secure, well maintained and meet any statutory requirements (e.g. health and safety or hygiene in any dining areas).

Drawing on the experience and expertise of colleagues with specialist knowledge in organisational management.

Recruit, develop, support and appropriately manage colleagues (including non-teaching colleagues), including by:

- Contributing to ensuring recruitment and appointment processes are broad and inclusive, and based on open and fair criteria, to attract the best range of candidates for all roles.

- Having high expectations, communicating regularly and clearly, considering staff motivations and workload, prioritising staff professional development, and holding colleagues to account for their performance.

- Contributing to ensuring that all school leaders recognise that assessing teacher expertise through singular approaches (e.g. lesson observations) is limited and that they should use multiple methods of data collection to make inferences about teacher quality.

- Understanding and adhering to the law and statutory guidance related to employment (including management of
misconduct, grievances, redundancy, flexible working, equality and reasonable adjustments) and policy and processes related to pay and conditions.

- Considering the expertise different colleagues have and deploying and delegating to staff to maximise the use of that expertise.

- Contributing to creating and regularly reviewing succession plans in collaboration with those responsible for governance, particularly for critical roles across the school.

- Contributing to the creation of clear, effective HR policies, processes and systems (e.g. induction).

Contribute to the identification, management and mitigation of risk, including by:

- Contributing to the creation and implementation of policies, processes and systems that ensure all colleagues act in accordance with the law and statutory guidance while empowering professionals to exercise their judgement where necessary.

- Contributing to the creation of policies, processes and systems that are well designed (e.g. are clear and proportionate) and consistently implemented to avoid significant negative effects on professional culture and workload.

- Contributing to an approach to risk management that involves regular review and reporting and considers the likelihood and impact of any risk (including significant emergencies) alongside any mitigating actions and
- Contributing to the creation of systems for feedback that allow policies, processes and systems to be reviewed and improved.
**Eight – Implementation**

One of the characteristics of effective schools, in addition to what they implement, is how they put those approaches into practice. This section sets out some important principles of implementation: the process of making, and acting on, effective evidence-informed decisions. The principles and activities can be applied to a range of different school improvement decisions - programmes or practices; whole school or targeted approaches; internally or externally generated ideas. The statements should be treated as guiding principles and activities, rather than as a rigid set of steps.

Whilst the principles of good implementation remain the same as leadership responsibilities increase, the emphasis changes, including: a wider scope of influence (e.g. from within a team to across multiple teams), greater complexity (e.g. managing multiple implementation efforts), and more strategic implementation roles (e.g. creating the overall climate).

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<th>Learn that…</th>
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| 1. Implementation is an ongoing process that must adapt to context over time, rather than a single event. It involves the application of specific implementation activities and principles over an extended period (e.g. implementation planning, ongoing monitoring). | **Plan and execute implementation in stages by:**  
  - Ensuring that implementation is a structured process, where school leaders actively plan, prepare, deliver and embed changes.  
  - Prioritising appropriately by making a limited number of meaningful strategic changes and pursuing these diligently.  
  - Reviewing and stopping ineffective practices before implementing new ones. |
| 2. Successful implementation requires expert knowledge of the approach that is being implemented and the related area of practice (e.g. behaviour), which is shared amongst staff. | **Make the right choices on what to implement by:**  
  - Identifying a specific area for improvement using a robust |
| 3. Implementation should involve repurposing existing processes and resources (e.g. governance, data collection) rather than creating a separate set of procedures. |   |
| 4. Effective implementation begins by accurately diagnosing |   |
the problem and making evidence-informed decisions on what to implement.

5. Thorough preparation is important: time and care spent planning, communicating and resourcing the desired changes provides the foundation for successful delivery. Teachers and leaders should keep checking how ready their colleagues are to make the planned changes.

6. Implementing an approach with fidelity (i.e. as intended) increases the chance of it impacting positively on school practices and pupil outcomes. Any approach should specify which features of the approach need to be adopted closely and where there is scope for adaptation.

7. A combination of integrated activities is likely to be needed to support implementation (e.g. training, monitoring, feedback) rather than any single activity. Follow-on support (e.g. through high-quality coaching) is key to embedding new skills and knowledge developed during initial training.

8. Delivery of a new approach is a learning process – expect challenges but aim for continuous improvement. Monitoring implementation is an essential tool in identifying, and acting on, problems and solutions.

9. The confidence to make good implementation decisions is derived, in part, from confidence in the data on which those decisions are based. Reliable monitoring and evaluation enables schools to make well-informed choices, and to see how their improvement efforts are impacting on teacher knowledge, classroom practices and pupil outcomes.

diagnostic process, focusing on the problem that needs solving, rather than starting with a solution.

- Providing credible interpretations of reliable data, which focus on pupils’ knowledge and understanding.
- Examining current approaches, how they need to change and the support required to do so.
- Adopting new approaches based on evidence of what has (and has not) worked before, using both internal and external evidence (e.g. pupil outcome data and research-based guidance).
- Ensuring it is suitable for the school context, recognising the parameters within which the change will operate (e.g. school policies) and where the school is in its development trajectory (e.g. addressing any significant behaviour problems would be an immediate priority).
- Assessing and adapting plans based on the degree to which colleagues are ready to implement the approach (e.g. current staff motivation, expertise, training and development).

Prepare appropriately for the changes to come by:

- Being explicit about what will be implemented, and the overall desired outcomes.
- Specifying the elements of the approach that appear critical to its success (i.e. the ‘active ingredients’) and communicating expectations around these with clarity.
10. A school’s capacity to implement an approach is rarely static (e.g. staff leave, contexts change). Sustained implementation requires leaders to keep supporting and rewarding the appropriate use of an approach and checking it is still aligned with the overall strategy and context.

11. Implementation benefits from dedicated but distributed school leadership. Senior leaders should provide a clear vision and direction for the changes to come. At the same time, implementation is a complex process that requires feedback from staff and shared leadership responsibilities.

12. Implementation processes are influenced by, but also influence, school climate and culture. Implementation is easier when staff feel trusted to try new things and make mistakes, safe in the knowledge that they will be supported with resources, training, and encouragement to keep improving.

- Developing a clear, logical and well specified implementation plan, and using this plan to build collective understanding and ownership of the approach.
- Using an integrated set of implementation activities that work at different levels in the school (e.g. individual teachers, whole school changes).

**Deliver changes by:**
- Managing expectations and encouraging ‘buy-in’ until positive signs of changes emerge.
- Monitoring implementation (including by clearly assigning and following up on the completion of critical tasks) and using this information to tailor and improve the approach over time (e.g. identifying a weak area of understanding and providing further training).
- Reinforcing initial training with expert follow-on support within the school.
- Prioritising the ‘active ingredients’ of the approach until they are securely understood and implemented, and then, if needed, introducing adaptations.

**Sustain changes by:**
- Using reliable monitoring and evaluation to review how the implementation activities are meeting the intended objectives and continue to align with school improvement priorities.
<p>| | |</p>
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<tr>
<td>• <strong>Continuing to model, acknowledge, support, recognise and reward good practice.</strong>&lt;br&gt;• <strong>Treating scale-up of an approach as a new implementation process (e.g. from one department to another).</strong></td>
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## Nine – Working in Partnership

<table>
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<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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</table>
| 1. Good relationships and partnerships are a foundation of a good school. | **Work in partnership with parents and carers, including by:**  
   - Providing practical approaches to support parents and carers to help their children with learning at home including promoting reading; establishing a regular routine; good homework habits; setting goals, planning, and managing their time, effort, and emotions.  
   - Communicating carefully to encourage positive, two-way dialogue about learning, focussing on building parents/carers’ efficacy and avoiding stigmatising, blaming, or discouraging parents/carers, and ensuring staff communicate in the same way.  
   - Planning carefully for group-based parenting initiatives (e.g. regular workshops) ensuring that the time and location is convenient, recruitment is face-to-face, relationships are built on trust and the environment is informal and welcoming.  
   - Offering more structured, evidence-based programmes to develop positive behaviour and consistency where needed, starting by assessing needs and asking parents and carers about what would help them.  
   - Where appropriate, considering offering regular home visits for younger children with greater needs. This can be an |
| 2. Building effective relationships with parents, carers and families can improve pupils’ motivation, behaviour and academic success. |  |
| 3. There is an established link between the home learning environment at all ages and children’s performance at school. However, evidence on effective strategies that schools can use to engage parents/carers in their children’s education is mixed. |  |
| 4. If the aim is solely to improve academic outcomes, classroom interventions working directly with children currently have more evidence of effectiveness at improving educational outcomes than parenting interventions with the same aim. |  |
| 5. Working effectively with parents/carers can be challenging, and is likely to require sustained effort and support. |  |
| 6. Sharing effective practice between schools, and building capacity and effective mechanisms for doing so, is key to closing the attainment gap. To improve performance school leaders need to collaborate and work with colleagues and other relevant professionals within and beyond the school, including relevant external agencies |  |
and bodies.

<table>
<thead>
<tr>
<th>effective approach for parents and carers that struggle to attend meetings, and for building relationships.</th>
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<tr>
<td>• Handling parental complaints effectively by developing a fair and non-adversarial procedure that is easy to use and understand.</td>
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</table>

**Contribute to working in partnership with other schools and school trusts alongside the community and other organisations including professional associations and local authorities, including by:**

<table>
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<tr>
<th>• Clarifying, in writing where appropriate, the purpose of the partnership and the commitments and/or duties each partner has to it.</th>
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<tbody>
<tr>
<td>• Understanding the full range of organisations around a school, how they interact with the school and each other, and any statutory relationships or duties that exist between organisations.</td>
</tr>
<tr>
<td>• Establishing clear, open communications between organisations with nominated ‘relationship holders’ and clear escalation points where appropriate.</td>
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<tr>
<td>• Contributing expertise to existing networks and partnerships.</td>
</tr>
<tr>
<td>• Acting as a credible public advocate when required through a carefully thought through approach to engagement with the media and use of other communication channels (e.g. social media, newsletters, websites).</td>
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## Ten – Governance and Accountability

<table>
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<tr>
<th>Learn that…</th>
<th>Learn how to…</th>
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</thead>
<tbody>
<tr>
<td>1. High quality effective and ethical governance is key to success in our school system.</td>
<td>Begin to appropriately participate in governance, and fulfil obligations to give account, be challenged, and accept responsibility, including by:</td>
</tr>
<tr>
<td>2. Different types of school structures have different governance and accountability arrangements. Each set of arrangements has different regulations and statutory duties and therefore different policies, processes and systems associated with it.</td>
<td>- Understanding the governance arrangements of the school, the respective roles (including the chair and the clerk), and the policies, processes and systems associated with it.</td>
</tr>
<tr>
<td>3. School leaders are accountable for their decisions and actions and must submit themselves to the scrutiny necessary to ensure this.</td>
<td>- Understanding and, where relevant, applying the Governance handbook and Academies Financial Handbook to the creation and continuous improvement of policies, processes and systems.</td>
</tr>
<tr>
<td>4. School leaders have a responsibility to ensure that staff know, understand and are held to account for their professional responsibilities.</td>
<td>- Preparing and presenting formal papers that are clear, concise and accurate.</td>
</tr>
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<td></td>
<td>- Building professional working relationships with those in governance roles (including the chair and the clerk).</td>
</tr>
<tr>
<td></td>
<td>Begin to appropriately participate in and fulfil obligations to external organisations including the Department for Education, Ofsted, the Education and Skills Funding Agency, Local Authority and auditors, including by:</td>
</tr>
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<td></td>
<td>- Adhering to the Principles of Public Life at all times.</td>
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</table>
- Applying a good understanding of the law, statutory guidance and regulatory frameworks to decisions, processes and systems.
- Contributing to submitting timely, accurate reports and participating in inspections or reviews as required.
- Building professional working relationships with those in external accountability organisations.
- Understanding the roles and responsibilities involved in more complex partnerships involving pupils (e.g. health, education and children’s services organisations in an Education and Health Care Plan, and where pupils are in alternative provision).
# References

## School Culture


### Teaching

<table>
<thead>
<tr>
<th>Author(s)</th>
<th>Title</th>
<th>Journal/Book</th>
<th>Pages/Publication Details</th>
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### Curriculum and Assessment


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**Behaviour**


Additional and Special Educational Needs and Disabilities


## Professional Development


doi:10.3102/0162373719849044


Organisational Management


# Implementation


**Working in Partnership**


### Governance and Accountability


